

# Mobile Guides - ADP Time Kiosk – Employee Sync and Application Refresh

### **Objectives:**

- Perform application refresh to allow sync of all employees from database
- This feature is found in the newest versions of the ADP Time Kiosk app (1.6.3+)

#### **Resources:**

- ADP Time Kiosk Apple Store: https://apps.apple.com/us/app/adp-time-kiosk/id1455253414
- ADP Time Kiosk Google Play: https://play.google.com/store/apps/details?id=com.adp.time.kiosk&hl=en\_US&gl=US

#### Performing Application Refresh

- 1. From the Employee Sign on screen: Tap the **Menu**  $\bigcirc$  option.
- 2. Tap the Gear Wheel 😳 icon to enter **Settings**.



3. On the Enter you ADP Credentials screen, sign in with your Administrator login.

| adpclient@ | adp.com |  |
|------------|---------|--|
| ******     | 43      |  |
|            | LOGIN   |  |
| e<br>      |         |  |



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4. Tap the System Information header to access the connection options.



5. Under the Connection option, navigate to Last Connection and click the refresh arrows.

| Connection                     |                                   |
|--------------------------------|-----------------------------------|
| Currently Connected            | 0                                 |
| Connection Type                | WIFI                              |
| Last Connection                | No connection in the last 30 days |
| Pending Punch Transactions     | 0                                 |
| Pending Biometric Transactions | 0                                 |

6. A progress bar will initiate. Do not navigate away from this screen until it is complete.

| $\otimes$ | Settings                           |                                   |  |
|-----------|------------------------------------|-----------------------------------|--|
|           | General System Informati           | on                                |  |
|           | Connection                         |                                   |  |
|           | Currently Connected                | ۲                                 |  |
|           | Connection Type                    | WiFi                              |  |
|           | Last Connection 2                  | No connection in the last 30 days |  |
|           | Pending Punch Transactions         |                                   |  |
|           | Pending Biometric Transactions     |                                   |  |
|           | Current Device IP Downloading data |                                   |  |
|           | Local                              | 192 168 86,104                    |  |
|           | Gateway                            | 192.168.86.1                      |  |
|           | Sumet                              | 0000                              |  |